

# **NAFCO** *International*

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## *Warranty*

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**NAFCO PRODUCTS ARE GUARANTEED AGAINST DEFECTS FOR A PERIOD OF ONE YEAR.**

**THIS GUARANTEE IS LIMITED TO THE REPLACEMENT OF THE DEFECTIVE PRODUCT BUT DOES NOT INCLUDE REIMBURSEMENT FOR LABOR REQUIRED FOR REMOVAL OF EQUIPMENT OR REINSTALLATION COSTS.**

**TERMS — NET 30 DAYS**

### **PRICING**

- A. Prices are subject to change without notice.
- B. Firm quotations which have exceeded the expiration date will be reviewed and requoted as found necessary.

### **SHIPPING**

- A. All material is sold F.O.B. our plant.
- B. Routing will be at the discretion of NAFCO.
- C. Claims for damage and/or loss to be filed by the buyer with the carrier.
- D. Preshipment of anchor bolts for all poles is always prepaid and billed at cost.
- E. NAFCO is not responsible for shortages if not reported within 48 hours after receipt of shipment.

### **INSTALLATION**

- A. Luminaires must be installed immediately after pole is erected or warranty is void.
- B. NAFCO pole bases are designed to be in direct contact with the concrete foundations. Should a leveling nut be used it is imperative that the space between the base and foundation be completely filled with grout to prevent severe structural damage to the pole.
- C. Any damage caused by improper installation, overloading or alterations not acknowledged, in writing, by NAFCO, will result in a void in warranty.
- D. If an existing foundation is to be used, NAFCO is not responsible for the structural integrity of the anchorage of the pole. It is also the responsibility of the customer to ensure the pole being ordered will adapt to the existing footing.

**NOTE: Although it is not a common occurrence, certain factors and unusual conditions can create a pole vibration problem. This situation is not an indication of improper materials or procedures used in the manufacturing of the poles. Therefore NAFCO's warranty excludes failure caused by harmonic vibration or site induced phenomena.**

If vibration dampeners are not specified NAFCO recommends that they be used for the following:

- Parking Ramps & Decks
- Bridge Installations
- Airports
- Lightly Loaded Poles
- Known Problem Areas
- Unusual Pole Mounting & Applications.

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*Serving our customers and the industry with quality products since 1973.*

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